

# 2017 Spring Floods in Quebec: recovery assistance



## General principles of Red Cross Assistance

**All assistance programs developed by the Red Cross adhere to general principles to protect the dignity of beneficiaries and offer relevant and fair assistance.**

- Red Cross support is complementary to the assistance being provided by the government and all other forms of assistance being provided by other organizations.
- The purpose of this assistance is not to replace losses, but to meet basic needs.
- The amount of financial assistance is based on funds collected.
- The assistance is distributed based on a needs assessment drawn with each impacted individual or family.
- Priority is given to the most vulnerable.
- A special advisory committee is created for each appeal to make sure that the assistance offered meets the needs of the community.

## Members of the Advisory Committee

The committee members advise and support the Red Cross in the management and coordination of funds.

City of Gatineau..... **Émile Chasles**, Lead, Community Planning and Development

City of Laval..... **Martin Métivier**, Social Worker, Division Head

City of Montreal..... **Louise Bradette**, Director, Emergency Preparedness and Resilience

Municipality of Rigaud ..... **Véronique Cunche**, Director of Recreational and Community Services

RCM of Maskinongé ..... **Robert Lalonde**, Prefect

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Fédération québécoise des municipalités ..... **François Talbot**, Political Advisor

Union des municipalités du Québec..... **Sylvie Pigeon**, Policy Advisor

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Insurance Bank of Canada (IBC)..... **Line Crevier**, Technical Affairs Lead

Ministère de la Sécurité publique du Québec ..... **Denis Landry**, Recovery Director, Direction générale de la sécurité civile

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Canadian Red Cross, Quebec Division ..... **Rima Naim**, Volunteer, Member of the Quebec Advisory Committee

**Pascal Mathieu**, Vice President, Quebec

**Claudie Laberge**, Director, Disaster Management

# Overview of the Spring Floods Recovery Assistance Program

This assistance aimed at supporting the most vulnerable families in their recovery is in addition to the initial emergency assistance of \$600 distributed to all impacted families who registered with the Red Cross. Resident homeowners with a property assessments over \$500,000 are not eligible for this assistance.

## Basic Needs Assistance

- Food, clothing, shelter, cost of repairs, personal services and health care, children's needs, school needs, work-related and local transportation needs.
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## Safety and Wellbeing

- A support program for impacted families will be rolled out in collaboration with the *Centre intégré universitaire de services sociaux (CIUSS)* in the various affected regions. This program will be offered in conjunction with programs provided to flood-impacted residents by the *Ministère de la Santé et des Services sociaux* and by local organizations
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## Beneficiaries

- Resident homeowners or tenants: main residence destroyed or damaged in a major way (rendered uninhabitable due to damage to essential rooms such as bedrooms, kitchen, bathroom, or infrastructure damage which could compromise the health and safety of the occupants).
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## Beneficiaries who could be eligible for further assistance

- Resident homeowner or tenant (main residence):
    - Eligible for a guaranteed income supplement to Old Age Security (OAS) recipients, or;
    - Exempt from having to make the mandatory financial contribution to have access to government financial assistance, or;
    - Recommended by a social services case-worker or another recognized social organization.
  - Self-employed person whose place of work is located in the main residence, which has been destroyed or has suffered major damages or equipment has been lost that is impacting the person's ability to continue working;
  - Resident homeowner whose septic tank or artesian well has been rendered unusable;
  - Resident homeowner or tenant whose main residence has been destroyed or has suffered major damage, and with three or more dependents.
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## Payment Method

The main payment method is an electronic transfer of funds. Prepaid cards can also be distributed in the following cases:

- Individuals or families who do not have a bank account or e-mail address.
- Individuals or families who need immediate assistance and for whom electronic transfers would not work.