

# ASSISTANCE PROGRAM FOR LAC-MÉGANTIC



**CANADIAN  
RED CROSS  
QUÉBEC**

UPDATE - AUGUST 2013

# DESCRIPTION OF THE ASSISTANCE PROGRAM FOR LAC-MÉGANTIC

The Red Cross Assistance Program is designed to complement government help and items covered by insurance policies held by program recipients.

The program is intended not to replace losses, but to address basic necessities such as shelter, food, clothing, personal care items, baby supplies, physical

and psychological care requirements, transport, and job related and business resumption needs. It also covers the specific needs of grieving families and children who have lost one or both parents. Priorities for the type of assistance offered will first and foremost address the needs of the most vulnerable.

People served	Emergency phase \$300,000	Short-term recovery phase Estimate: \$7,700,000 (2013-2014)	Long-term recovery phase Estimate: over \$3 million (2014 and subsequent years)
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## ASSISTANCE TO INDIVIDUALS AND FAMILIES

<p><b>Owners and tenants of destroyed or damaged homes who have returned home, and those who have not been able to</b></p> <p>Assistance may also be available for residents who have to move because of odours, noise or post-traumatic shock.</p>	<p><b>Essential services:</b></p> <ul style="list-style-type: none"> <li>- Food</li> <li>- Clothing</li> <li>- Personal services</li> <li>- Health care</li> <li>- Household products</li> </ul>	<p><b>Accommodation:</b></p> <ul style="list-style-type: none"> <li>- Additional costs for temporary housing</li> <li>- Domestic items: dishes, kitchen utensils, bedding and linens, small appliances</li> <li>- Fit-up and clean-up costs: paint, minor jobs, miscellaneous purchases</li> <li>- Repair costs: purchases of materials, payments to contractors, equipment rentals</li> </ul> <p><b>Personal needs:</b></p> <ul style="list-style-type: none"> <li>- Food</li> <li>- Clothing (laundry)</li> <li>- Toiletries and baby supplies</li> </ul> <p><b>Children's needs:</b></p> <ul style="list-style-type: none"> <li>- Back-to-school (tuition, school supplies, homework help costs and so on)</li> <li>- Registration for sports, cultural or extramural activities</li> <li>- Caretaker or school janitor costs</li> <li>- Baby supplies</li> </ul>	<p><b>Support for the long-term recovery phase will consist of extending services from the first two phases, and will cover other specific community needs as they emerge.</b></p> <p><b>Assistance will also be available to support the local economy and businesses, as they continue their operations.</b></p>
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**ASSISTANCE TO INDIVIDUALS AND FAMILIES (CONTINUED)**

		<p><b>Healthcare needs:</b></p> <ul style="list-style-type: none"> <li>- First-aid kits</li> <li>- Pharmaceuticals</li> <li>- Replacement glasses, prostheses, mobility aids</li> </ul> <p><b>Transport costs</b></p> <ul style="list-style-type: none"> <li>- Transit tickets</li> <li>- Taxis</li> <li>- Gas for personal vehicles</li> </ul> <p><b>Sports and recreational articles</b></p> <p><b>Tools, uniforms and equipment</b></p> <ul style="list-style-type: none"> <li>- Work clothes, uniforms, essential employee-supplied work tools and equipment.</li> </ul>	<p><b>Support for the long-term recovery phase will consist of extending services from the first two phases, and will cover other specific community needs as they emerge.</b></p> <p><b>Assistance will also be available to support the local economy and businesses, as they continue their operations.</b></p>
<p><b>Recipients of healthcare, social and youth services, and services provided by local community organizations</b></p> <ul style="list-style-type: none"> <li>- Assistance will be designed to meet the transport needs of clients who no longer have access to services or for whom access is difficult because of street closures.</li> </ul>		<p><b>Transport costs</b></p> <ul style="list-style-type: none"> <li>- Transit coupons will be distributed by local community organizations for use on city transit.</li> <li>- Gasoline for personal vehicles</li> </ul>	
<p><b>Workers who have lost less than seven days' pay</b></p> <ul style="list-style-type: none"> <li>- Assistance will be designed to meet the priority needs of the workers' family.</li> </ul>		<p><b>Personal needs:</b></p> <ul style="list-style-type: none"> <li>- Food</li> </ul>	

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**ASSISTANCE TO INDIVIDUALS AND FAMILIES (CONTINUED)**

<p><b>Employees of businesses that have been destroyed or damaged and who have lost their jobs; and employees of businesses that cannot continue to operate because of the evacuation</b></p> <ul style="list-style-type: none"> <li>- Assistance will be designed to meet the priority needs of the worker's family, and the back-to-school needs of the children.</li> </ul>	<p><b>Essential services:</b></p> <ul style="list-style-type: none"> <li>- Food</li> </ul>	<p><b>Personal needs:</b></p> <ul style="list-style-type: none"> <li>- Food</li> <li>- Clothing</li> <li>- Toiletries and baby supplies</li> </ul> <p><b>Children's needs:</b></p> <ul style="list-style-type: none"> <li>- Back-to-school (tuition, school supplies, homework help costs and so on)</li> </ul>	<p>Support for the long-term recovery phase will consist of extending services from the first two phases, and will cover other specific community needs as they emerge.</p> <p>Assistance will also be available to support the local economy and businesses, as they continue their operations.</p>
<p><b>College or university students who have lost their jobs</b></p>		<p><b>Personal needs:</b></p> <ul style="list-style-type: none"> <li>- Food</li> </ul> <p><b>Students' needs:</b></p> <ul style="list-style-type: none"> <li>- Tuition</li> <li>- School supplies</li> <li>- Clothing</li> </ul>	
<p><b>Self-employed workers and owners of businesses that have been destroyed or damaged, and those that cannot continue to operate because of the evacuation (Provided this is their main source of income)</b></p> <ul style="list-style-type: none"> <li>- Assistance will be designed to meet the priority needs of the families of self-employed workers and business owners, and the back-to-school needs of the children.</li> <li>- Assistance is also available for co-owners of businesses</li> </ul>		<p><b>Personal needs:</b></p> <ul style="list-style-type: none"> <li>- Food</li> <li>- Clothing</li> <li>- Personal care items and baby supplies</li> </ul> <p><b>Children's needs:</b></p> <ul style="list-style-type: none"> <li>- Back-to-school (tuition, school supplies, homework help costs and so on)</li> </ul>	

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### ASSISTANCE TO BUSINESSES

<p><b>Self-employed workers and owners of businesses that have been destroyed or damaged, and those that cannot continue to operate because of the evacuation</b></p> <ul style="list-style-type: none"> <li>- Assistance will be designed to meet needs related to continuation or resumption of business operations.</li> <li>- Assistance will also be available to cover insurance deductibles.</li> <li>- Up to \$7,000 per business will be available.</li> </ul>		<p><b>Business subsistence costs</b></p> <p><b>Resumption of operations:</b></p> <ul style="list-style-type: none"> <li>- Furniture and office equipment</li> <li>- Purchase of goods, stationery and machinery</li> <li>- Construction contract costs for the new location</li> </ul> <p><b>First-aid kit</b></p>	<p><b>Support for the long-term recovery phase will consist of extending services from the first two phases, and will cover other specific community needs as they emerge.</b></p> <p>Assistance will also be available to support the local economy and businesses, as they continue their operations.</p>
<p><b>Self-employed workers and business owners in the Du Granit RCM who have experienced a drop in business volume through the loss of contracts, clients or equipment as a result of the disaster</b></p> <ul style="list-style-type: none"> <li>- Assistance is intended for businesses with an annual turnover of up to \$250,000.</li> <li>- Up to \$5,000 per business will be available.</li> </ul>		<p><b>Business continuance costs</b></p> <ul style="list-style-type: none"> <li>- Payment of invoices</li> <li>- Mortgage instalments</li> <li>- Other needs</li> </ul>	

### ASSISTANCE TO GRIEVING FAMILIES

<p><b>Grieving families</b></p> <ul style="list-style-type: none"> <li>- Assistance is available to families who have lost one or more members as a result of the disaster.</li> </ul>		<p><b>Funeral costs</b></p> <p><b>Personal needs:</b></p> <ul style="list-style-type: none"> <li>- Food</li> <li>- Clothing (laundry)</li> <li>- Toiletries and baby supplies</li> </ul> <p><b>Transport costs:</b></p> <ul style="list-style-type: none"> <li>- Gasoline for personal vehicles</li> </ul> <p><b>Children's needs:</b></p> <ul style="list-style-type: none"> <li>- Back-to-school (tuition, school supplies, homework help costs and so on)</li> </ul>	<p><b>Support for the long-term recovery phase will consist of extending services from the first two phases, and will cover other specific community needs as they emerge.</b></p> <p>Assistance will also be available to support the local economy and businesses, as they continue their operations.</p>
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### ASSISTANCE TO MINOR CHILDREN, OR THOSE STILL IN SCHOOL, WHO HAVE LOST ONE OR BOTH PARENTS

<p><b>Minor children, or those still in school, who have lost one or both parents</b></p> <ul style="list-style-type: none"> <li>- Assistance will be designed to help meet the immediate and future needs of the children.</li> </ul>		<p><b>Support for the children of those who died</b></p> <ul style="list-style-type: none"> <li>- Registered Educational Savings Plan (RESP) or Guaranteed Investment Certificate (GIC) (depending on certain criteria such as age, and whether or not they stay in school)</li> </ul> <p><b>Children's needs:</b></p> <ul style="list-style-type: none"> <li>- Registration for sports, cultural or extramural activities</li> <li>- Caretaker or school janitor costs</li> <li>- Back-to-school (tuition, school supplies, homework help costs and so on)</li> <li>- Sports and recreational articles, toys, event tickets or other wishes expressed by the children.</li> </ul>	<p><b>Support for the long-term recovery phase will consist of extending services from the first two phases, and will cover other specific community needs as they emerge.</b></p> <p><b>Assistance will also be available to support the local economy and businesses, as they continue their operations.</b></p>
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### ASSISTANCE TO ORGANIZATIONS

<p><b>Non-profit organizations whose premises have been destroyed or damaged, and those that cannot continue to operate because of the evacuation</b></p> <ul style="list-style-type: none"> <li>- Assistance will be designed to meet needs related to continuation or resumption of operations</li> <li>- Assistance will also be available to cover insurance deductibles.</li> <li>- Up to \$7,000 per organization will be available.</li> </ul>		<p><b>Subsistence costs</b></p> <p><b>Resumption of operations:</b></p> <ul style="list-style-type: none"> <li>- Furniture and office equipment</li> <li>- Purchase of goods, stationery and machinery</li> <li>- Construction contract costs for the new location</li> </ul> <p><b>First-aid kit</b></p>	<p><b>Support for the long-term recovery phase will consist of extending services from the first two phases, and will cover other specific community needs as they emerge.</b></p> <p><b>Assistance will also be available to support the local economy and businesses, as they continue their operations.</b></p>
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### ASSISTANCE TO ORGANIZATIONS (CONTINUED)

<p><b>Non-profit organizations</b></p> <ul style="list-style-type: none"> <li>- Assistance will be designed to enable non-profit organizations to continue or even expand their capacity to provide services. The threat of closure, or the expansion of activities, must be disasterrelated.</li> <li>- \$450,000 will be allocated to program development and the hiring of appropriate human resources.</li> </ul>		<p><b>Conditional on submission of projects by non-profit organizations</b></p>	<p><b>Support for the long-term recovery phase will consist of extending services from the first two phases, and will cover other specific community needs as they emerge.</b></p> <p><b>Assistance will also be available to support the local economy and businesses, as they continue their operations.</b></p>
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### ASSISTANCE TO THE COMMUNITY

<p><b>All groups covered by the assistance program, and community members who require it.</b></p> <ul style="list-style-type: none"> <li>- Some \$1 million will be set aside for program development and the hiring of appropriate human resources. The program will be designed to complement regular programs and those developed by the CSSS specifically in response to needs generated by the disaster.</li> </ul>		<p><b>Healthcare and social services program developed in cooperation with the Health and Social Services Centre (CSSS).</b></p> <p><b>The program will be designed to relieve the effects of stress and anxiety and to cover the following needs, among others: individual and group psychosocial support, guidance for families struggling to cope, home care, home alterations for persons with disabilities, respite care, counselors assigned to organizations that run assistance programs.</b></p>
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### ASSISTANCE TO SCHOOLS

<p><b>Programs for schools at all levels</b></p> <ul style="list-style-type: none"> <li>- Some \$500,000 is available for program development and the hiring of appropriate human resources.</li> </ul>		<p><b>Program developed in cooperation with the local school board, the Commission scolaire des Hauts-Cantons, and the local college-level institution: Centre d'études collégiales de Lac-Mégantic (Cégep Beauce-Appalaches)</b></p>
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