



# COVID -19 FAST FACTS

As of November 20, 2020



## CANADIAN RED CROSS COVID-19 OPERATIONS



Distributed more than **\$56M** in **financial assistance** to Canadians on behalf of Provincial Governments



More than **445,000 individuals** registered for support through the Red Cross, comprised of over **238,000 households**



Received more than **161,000 calls** to date at our call centres



Over **3,380 Canadian travellers** supported in quarantine and self-isolation



**248 Indigenous communities** received health and emergency guidance



Provided **153 courses**, and **trained over 1,400 personnel** to ensure proper Epidemic Prevention and Control in Residential Care Homes in Montreal



Over **2,400 Red Cross volunteers** mobilized to support contributing more than **14,800 volunteer hours**



Deployed **4 mobile field hospitals**, in whole or in part, in support of operations



Deployed support to **166 Long Term Care facilities** in Quebec with additional sites identified for expansion of support



Over **33,000 Friendly Phone Calls** completed



**6,285 wellness checks** for vulnerable seniors in Ottawa



Awarded **2,182 projects** and more than **\$45.1M** to eligible organizations to support activities related to COVID-19 across the country



Provided over **33,000 food deliveries** to seniors in Ontario



Over **9,400 beneficiaries** supported through psychosocial and safety and well-being support



Deployed over **71,600 emergency response stock items** and over **65,100 pieces of Personal Protective Equipment** to support needs in provinces, municipalities, and communities

## OPERATIONS IN REVIEW

The Canadian Red Cross has been mobilized to support the Government of Canada response to COVID-19 since early February. Since that time, the Canadian Red Cross has assisted federal, provincial, and territorial governments, as well as Indigenous communities with 46 COVID-19 operations to help Canadians at home and abroad.

Here is a summary of those operations:

- Traveller Operation** for returning Canadians. Continued support to returning travellers on-going.
- Support to Canadians abroad in Japan** for those hospitalized and/or quarantined from the Princess Diamond cruise ship.
- Wellness checks** for existing clients in BC, AB, SK, Atlantic Canada, and both new and existing clients in ON.
- Emergency Response Unit** deployment in BC & QC.
- Virtual Assistance** Help Desk goes live to provide informational assistance and supports to Indigenous communities.
- Deployment of Red Cross humanitarian workforce alongside Canadian Armed Forces** into long-term care centres in Quebec.
- Support **testing sites and vaccination campaigns** for COVID-19 and seasonal flu.



- International assistance** of medical supplies to China at the request of the Government of Canada.
- Virtual Relief Assistance** to support information and referrals in NB, PEI, NL.
- Financial Assistance** programs in NS, QC, and NB start to launch.
- Ontario (Toronto) Emergency Relief Services** including food security to vulnerable populations.
- Additional funding** for COVID-19 impacts to active flood and fire granting partners.
- Funded through Employment and Social Development Canada, the **Emergency Support for Community Organizations Program** is delivered through:
  - Granting Program for Non-profits**
  - Preventing Disease Transmission Training and Equipment Program**
- Red Cross begins operation in support of **migrant workers** in Ontario, initially at 3 sites, then expanding to others.
- Psychological First Aid** training to communities and organizations training offered to BC, MN, and QC.